



Limited Lifetime Warranty Tectview AC Windows

This warranty covers only manufacturing defects and no other consumer liability. No other causes for material failure are covered by this warranty. No damages resulting from improper use, acts of God, shifting of the building foundation, or any other cause beyond the control of Burris Windows are covered.

This warranty is effective for all Tectview AC windows manufactured by Burris Windows. No representative of Burris Windows has the authority to change this warranty without the written consent of the president of Burris Windows.

Burris Windows reserves the right to charge an inspection fee if an inspection is required or requested. If it is determined to be a manufacturing defect the inspection fee will be waived.

This warranty is not transferable and is for the benefit of the original purchaser only. This warranty does not obligate Burris Windows to bear the cost of any labor or transportation of any product replaced or repaired.

Coverage

Vinyl Frames and Sashes

All vinyl components have a lifetime warranty not to chip, crack, peel or blister. Fading is warranted to be within generally accepted industry standards.

Insulated Glass

The insulated glass unit is warranted against material obstruction from the degradation of the low e coating or moisture for 20 years. Minor imperfections such as scratches or blemishes in the low e coating are warranted to be within generally accepted industry standards. Broken glass is not covered under this warranty.

Screens

Screens are warranted not to rust or rot for five years. This warranty does not cover torn or damaged screens.

Parts and Components

All other components of the patio door are covered for lifetime to be free of manufacturing defects.

How to make a claim

All claims should be submitted to Burris Windows through the original contractor or distributor where you purchased the product. If this is not possible or does not resolve the issue, contact Burris Windows directly and provide the following information in writing.

- Your name and contact information
- Proof of Purchase
- A detailed description of the problem, pictures are very helpful.

Phone: (800)288-5811

Fax: (214)638-6432

Email: servicemgr@burriswindows.com

Mail: Burris Windows

2005 Mc Daniel, Suite 100

Carrollton, TX 75006